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Claims

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Help with Claims Search

You can search claims activity for Blue Shield of California or Federal employee members only. However, claim information for the following employer groups is currently not available via the Claims Activity search screen: JACL (Japanese American Citizens League), Princess Cruises and Raley's. To find claim status for a member of one of these groups, please select the Member tab and search by the member's information.

Search Claims by Claims Activity

Claims can be searched up to two years before today's date. The date range can include up to 45 days of records. A.1

*** Search for Claims By:**

Dates of Service Claims Received Date A.2

Search using a date range of up to 45 days within the last two years. Input your dates (mm/dd/yy) or choose dates from the calendar tool.

Start / / A.4

End / / A.5

Select location(s)

Location 1

Location 2

*** Claim Status:**

All In process A.6 Finalized

For multiple selections, hold down the <Ctrl> key (PC) while clicking the desired selections.

Last Name Search Range
(Include copy here)

Starting with ending with Total Billed Amount

From \$ to \$ A.7 Search

[View activity for specific members.](#)
[Subscriber IDs or Patient Account Numbers](#)

Tools

Submit Claims
Submit claims online through Office Ally. This link takes you Office Ally's site.

Claims Resources

Where to Send Claims
Find addresses for mailing claims.

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Search the fee schedule to view Blue Shield allowances.

Provider Appeals
Review the process for provider appeal resolution.

Time Frames
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Refund Requests
Blue Shield may need to request a refund if a claim is overpaid.

BlueCard Claims Routing Tool

To find out if you should send an out-of-state claim to Blue Shield of California or Blue Cross of California, enter the three-letter prefix from the member's ID card.

3-letter prefix

Date of service

Send to: [Values: Blue Shield of California, Blue Cross of California]

Search

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Description:

This is an existing screen, however we are making modifications to the layout, functionality and wording.

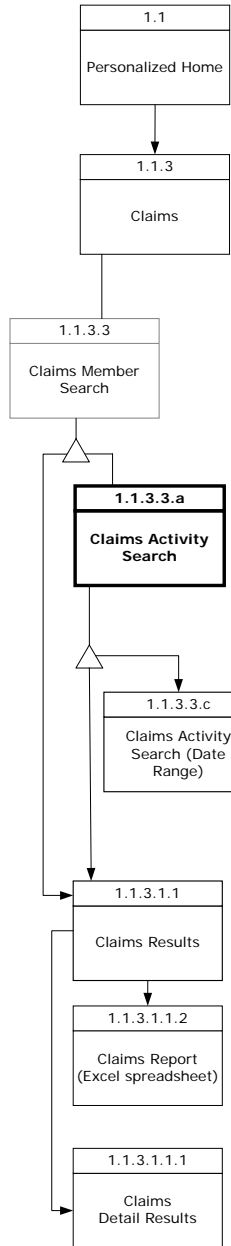
Specifications:

module [A]: Search Module				
#	Object	Label	Type	Logic
A.1	Explanatory text		Text	Change "three months" to "45 days".
A.2	Search for claims radio button set	Search for claims by:	Radio button set & text	Radio Button: Dates of Service (default selected) Radio Button: Claims Received Date (if selected, screen refreshes to 1.1.3.3d: Claims Activity – Claims Received Date.)
A.3	Explanatory text		Text	Change "90 days" to "45 days".
A.4	Start date	Start date	Textboxes	User may either type in a date or use the calendar picker to choose the start date. If the user chooses the calendar icon, the pop-up appears (1.1.3.3b or c)* Acceptable formats should be: 01/01/2001 01/01/01 1/1/2001 1/1/01 Either after entering dates (preferred) or upon executing the search, the dates should be checked for validity: start date is within the last two years, and the search range is no more than 45 days.
A.5	End date	End date	Textboxes	User may either type in a date or use the calendar picker to choose the end date. If the user chooses the calendar icon, the pop-up appears (1.1.3.3c or b)* Acceptable formats should be: 01/01/2001 01/01/01 1/1/2001 1/1/01 Either after entering dates (preferred) or upon executing the search, the dates should be checked for validity: start date is within the last two years, and the search range is no more than 45 days.
A.6	Claim Status Radio Buttons	Claim Status (add required field indicator)	Radio button set & text	Radio Button: All (default selected) returns all claims Radio Button: In process returns only in-process claims Radio Button: Finalized – refreshes the screen to 1.1.3.3h Claims Activity (Place of Service).
A.7	Total Billed Amount section	Total Billed Amount	Text boxes & text	Move item to the left where dates of service previously was.

Open Issues:

Recommendations:

AUTHOR	TITLE	FILENAME	CREATE DATE	REVISED	PAGE
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Search Claims by Claims Activity

Claims can be searched up to two years before today's date. The date range can include up to 45 days of records.

* Search for Claims By:

Dates of Service Claims Received Date

Search using a date range of up to 45 days within the last two years. Input dates (mm/dd/yy) or choose dates from the calendar tool.

Start: / /

End: / /

* Claim Status:

All In process Finalized

Last Name Search Range
[Include copy here] To:

Starting with ending with From \$ to \$

Select a start date

2005 2006 2007

Jan Feb Mar Apr May Jun

Jul Aug Sep Oct Nov Dec

April 2007

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	<input type="text" value="A.4"/>

Ctrl+ key (PC) while

View activity for specific members.
[Subscriber IDs or Patient Account Numbers](#)

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3-letter prefix

Date of service

Send to: [Values: Blue Shield of California, Blue Cross of California]

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Description:
This screen is displayed after the user chooses the calendar icon. This is the display mode for whichever date is selected first (typically start date, but could also be end date if selected first). This calendar currently exists, however, it needs to be modified for a maximum of 45 days range.

Specifications:

module [A]: Start Date Pop-Up				
#	Object	Label	Type	Logic
A.1	Window toolbar	"Select a start date" or "Select an end date"	toolbar	Users may close or minimize the window, but not maximize.
A.2	Year navigator		Hyperlinks	The last two years are shown in addition to the current year. The default year is the current year, unless the current month is January or February. In which case, the previous year may be the default because the default is 45 days prior. The selected year will not contain a hyperlink and should be bolded for emphasis.
A.3	Month navigator		Hyperlinks	The twelve months of the year are shown. The selected month will not contain a hyperlink and should be bolded for emphasis. The default value should be 45 days prior to the current month. Any months that are in the future should be grayed out and not contain a hyperlink.
A.4	Day navigator		Hyperlinks	All days of the selected month are shown. If the date is in the future, it will not contain a hyperlink. If the date is greater than 2 years prior, it will not contain a hyperlink. Any day that is not available in that month (i.e. outside of 2 years, or in the future) should be grayed out and not contain a hyperlink.

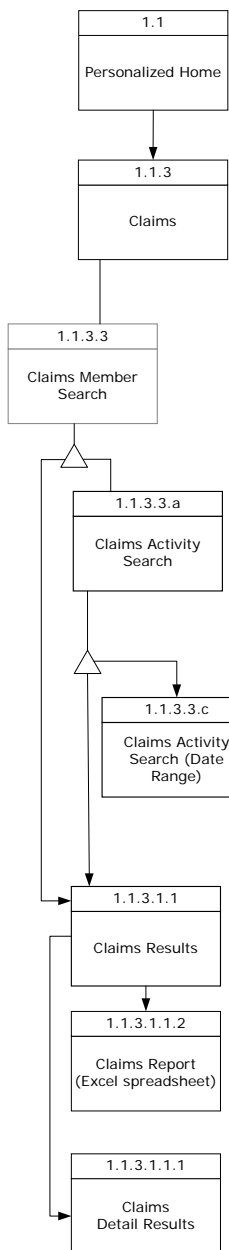
module [E]: Search Errors * Please see copy deck for final error message copy

#	Situation	Error Message
1	Start date entered is greater than 2 years	The start date you entered is greater than 2 years.
2	The search range is > 90 days	The search range you entered is greater than 90 days.
3	End date before start	The end date you entered is before the start date.

Open Issues:

Recommendations:

AUTHOR	TITLE	FILENAME	CREATE DATE	REVISED	PAGE
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Search Claims by Claims Activity

Claims can be searched up to two years before today's date. The date range can include up to 45 days of records.

* Search for Claims By:

Dates of Service Claims Received Date

Search using a date range of up to 45 days within the last two year dates (mm/dd/yy) or choose dates from the calendar tool.

Start: / /

End: / /

* Claim Status:

All In process Finalized

Last Name Search Range [include copy here]

Starting with ending with From \$ to \$

Select an end date A.1

2007 A.2

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
					A.3						

June 2007

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	A.4

Press the <Ctrl> key (PC) while

[View activity for specific members.](#)
[Subscriber IDs or Patient Account Numbers](#)

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3-letter prefix

Date of service

Send to: [Values: Blue Shield of California, Blue Cross of California]

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Learn about our program that links healthcare providers and Blue Shield and Blue Cross plans across the country and abroad.

Description:
This is a screen that is displayed after the user chooses the calendar icon. This is the display mode for whichever date is selected second (typically the end date, but could also be start date if the end date has been selected first). This calendar needs to be modified for a maximum of 45 days range.

Specifications:

module [A]: End Date Pop-up				
#	Object	Label	Type	Logic
A.1	Window toolbar	"Select a start date" or "Select an end date"	toolbar	Users may close or minimize the window, but not maximize.
A.2	Year navigator		Hyperlinks	If selecting end date: Only the years related to the 45 days after the start date are shown. The selected year will not contain a hyperlink and should be bolded for emphasis. If selecting start date: Only the years related to the 45 days prior to the end date are shown. The selected year will not contain a hyperlink and should be bolded for emphasis.
A.3	Month navigator		Hyperlinks	If selecting end date: The twelve months of the year are shown. The selected month will not contain a hyperlink and should be bolded for emphasis. The default value should be 45 days after the selected start date. Any months that are outside of the 45 days after the selected start date should be grayed out and not contain a hyperlink. If selecting start date: The twelve months of the year are shown. The selected month will not contain a hyperlink and should be bolded for emphasis. The default value should be 45 days prior to the selected end date. Any months that are outside of the 45 days before the selected end date should be grayed out and not contain a hyperlink.
A.4	Day navigator		Hyperlinks	If selecting end date: All days of the selected month are shown. If the date is in the future, it will not contain a hyperlink. If the date is greater than 45 days after the selected start date, it will not contain a hyperlink. If selecting start date: All days of the selected month are shown. If the date is in the future, it will not contain a hyperlink. If the date is greater than 45 days before the selected end date, it will not contain a hyperlink.

module [E]: Search Errors * Please see copy deck for final error message copy

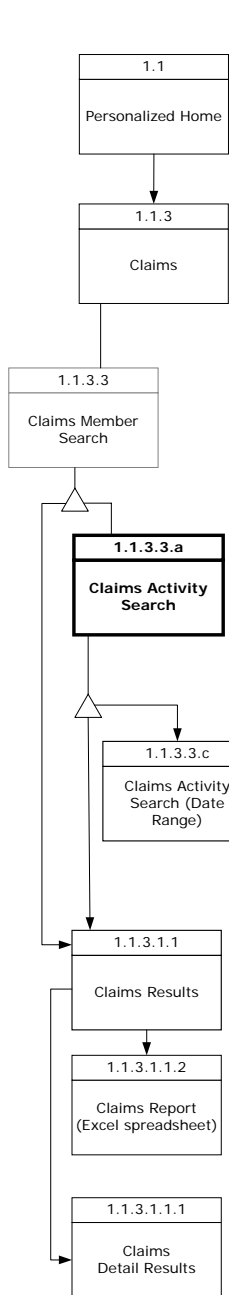
#	Situation	Error Message
1	Start date entered is greater than 2 years	The start date you entered is greater than 2 years.
2	The search range is > 90 days	The search range you entered is greater than 90 days.
3	End date before start	The end date you entered is before the start date.

Open Issues:

Recommendations:

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AUTHOR	TITLE	FILENAME	CREATE DATE	REVISED	PAGE
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Search Claims by Claims Activity

Claims can be searched up to two years before today's date. The date range can include up to 45 days of records. A.1

*** Search for Claims By:**

Dates of Service Claims Received Date A.2

Last 30 days A.3

*** Claim Status:**

All In process Finalized A.4

Select location(s)

Location 1
 Location 2

For multiple selections, hold down the <Ctrl> key (PC) while clicking the desired selections.

Last Name Search Range
(Include copy here)

Starting with ending with

Total Billed Amount
From \$ to \$ A.5

[View activity for specific members.](#)
[Subscriber IDs or Patient Account Numbers](#)

Tools

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BlueCard Claims Routing Tool

To find out if you should send an out-of-state claim to Blue Shield of California or Blue Cross of California, enter the three-letter prefix from the member's ID card.

3-letter prefix

Date of service

Send to: [Values: Blue Shield of California, Blue Cross of California]

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Description:

This is an existing screen. There is an addition of a menu option and a revision of an existing menu option in A.1

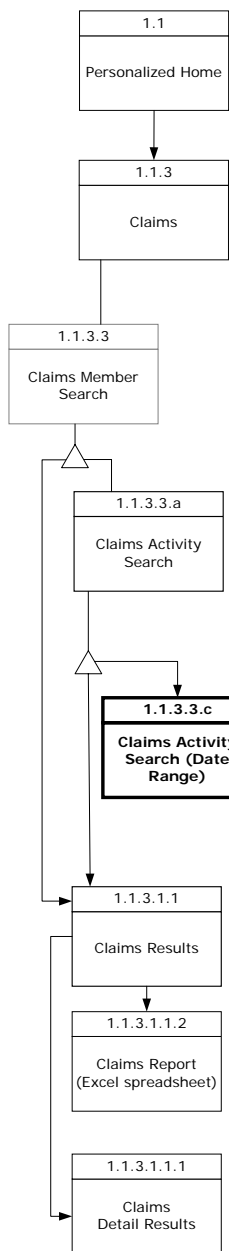
Specifications:

module [A]: Search Module				
#	Object	Label	Type	Logic
A.1	Explanatory text		Text	Change "three months" to "45 days".
A.2	Search for claims radio button set	Search for claims by:	Radio button set & text	Radio Button: Dates of Service (if selected, screen refreshes to 1.1.3.3a: Claims Activity Update.) Radio Button: Claims Received Date (currently selected)
A.3	Claims Received Date Dropdown	Claims Received Date	Pulldown	There would be 6 options: Last 14 days Last 21 days Last 30 days (default value) Last 45 days Select a date range – (refreshes screen to 1.1.3.3e)
A.4	Claim Status Radio Buttons	Claim Status (add required field indicator)	Radio button set & text	Radio Button: All (default selected) returns all claims Radio Button: In process returns only in-process claims Radio Button: Finalized – refreshes the screen to 1.1.3.3h Claims Activity (Place of Service).
A.5	Total Billed Amount section	Total Billed Amount	Text boxes & text	Move item to the left where dates of service previously was.

Open Issues:

Recommendations:

AUTHOR	TITLE	FILENAME	CREATE DATE	REVISED	PAGE
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A Search Claims by Claims Activity

Claims can be searched up to two years before today's date. The date range can include up to 45 days of records.

* Search for Claims By:

Dates of Service

Claims Received Date **A.1**

Select location(s)

-----Select All-----

Location 1

Location 2

Select a date range **A.2**

Select up to a 45 day period within the last two years. **A.3**

Start / / **A.4**

End / / **A.5**

For multiple selections, hold down the <Ctrl> key (PC) while clicking the desired selections.

* Claim Status:

All In process Finalized

Last Name Search Range [include copy here]

Starting with ending with Total Billed Amount From \$ to \$ Search

[View activity for specific members.](#)
[Subscriber IDs or Patient Account Numbers](#)

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Date of service

Send to: [Values: Blue Shield of California, Blue Cross of California]

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Description:

This is a new screen view that is displayed after a screen refresh when the "select date range" option is chosen under A.1.

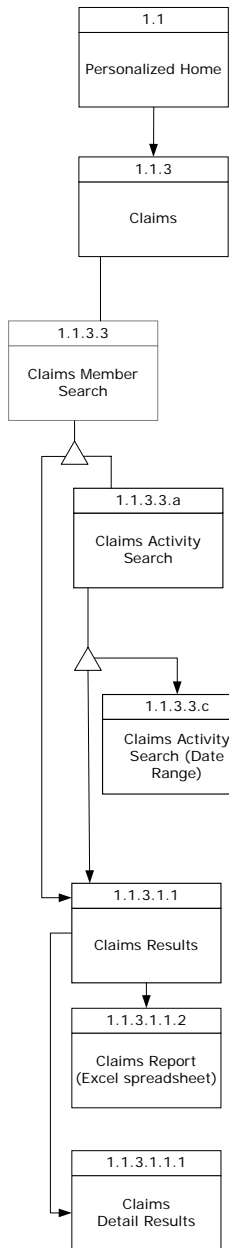
Specifications:

module [A]: Search Module				
#	Object	Label	Type	Logic
A.1	Search for claims radio button set	Search for claims by:	Radio button set & text	Radio Button: Dates of Service (if selected, screen refreshes to 1.1.3.3a: Claims Activity Update.) Radio Button: Claims Received Date (currently selected)
A.2	Claims Received Date Dropdown	Claims Received Date	Pulldown	There would be 6 options: Select a date range - (currently selected) Last 14 days Last 21 days Last 30 days Last 45 days
A.3	Explanatory text		Text	Change "90 days" to "45 days".
A.4	Start date	Start date	Textboxes	User may either type in a date or use the calendar picker to choose the start date. If the user chooses the calendar icon, the pop-up appears (1.1.3.3f or g)" Acceptable formats should be: 01/01/2001 01/01/01 1/1/2001 1/1/01 Either after entering dates (preferred) or upon executing the search, the dates should be checked for validity: start date is within the last two years, and the search range is no more than 45 days.
A.5	End date	End date	Textboxes	User may either type in a date or use the calendar picker to choose the end date. If the user chooses the calendar icon, the pop-up appears (1.1.3.3g or f)" Acceptable formats should be: 01/01/2001 01/01/01 1/1/2001 1/1/01 Either after entering dates (preferred) or upon executing the search, the dates should be checked for validity: start date is within the last two years, and the search range is no more than 45 days.

Open Issues:

Recommendations:

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* Search for Claims By:

Dates of Service Claims Received Date

Select a date range ▼

Select up to a 45 day period within the last two

Start / / 📅

End / / 📅

* Claim Status:

All In process Finalized

Last Name Search Range
[Include copy here]
Total Billed Amount

Starting with ending with From \$ to \$ Search

Select a start date A.1

2005 2006 2007 A.2

Jan Feb Mar Apr May Jun A.3

Jul Aug Sep Oct Nov Dec

April 2007

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	A.4

down the <Ctrl> key (PC) while

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Description:
This screen is displayed after the user chooses the calendar icon. This is the display mode for whichever date is selected first (typically start date, but could also be end date if selected first). This calendar currently exists, however, it needs to be modified for a maximum of 45 days range.

Specifications:

module [A]: Start Date Pop-Up				
#	Object	Label	Type	Logic
A.1	Window toolbar	"Select a start date" or "Select an end date"	toolbar	Users may close or minimize the window, but not maximize.
A.2	Year navigator		Hyperlinks	The last two years are shown in addition to the current year. The default year is the current year, unless the current month is January or February. In which case, the previous year may be the default because the default is 45 days prior. The selected year will not contain a hyperlink and should be bolded for emphasis.
A.3	Month navigator		Hyperlinks	The twelve months of the year are shown. The selected month will not contain a hyperlink and should be bolded for emphasis. Any months that are in the future should be grayed out and not contain a hyperlink.
A.4	Day navigator		Hyperlinks	All days of the selected month are shown. If the date is in the future, it will not contain a hyperlink. If the date is greater than 2 years prior, it will not contain a hyperlink. Any day that is not available in that month (i.e. outside of 2 years, or in the future) should be grayed out and not contain a hyperlink.

module [E]: Search Errors * Please see copy deck for final error message copy

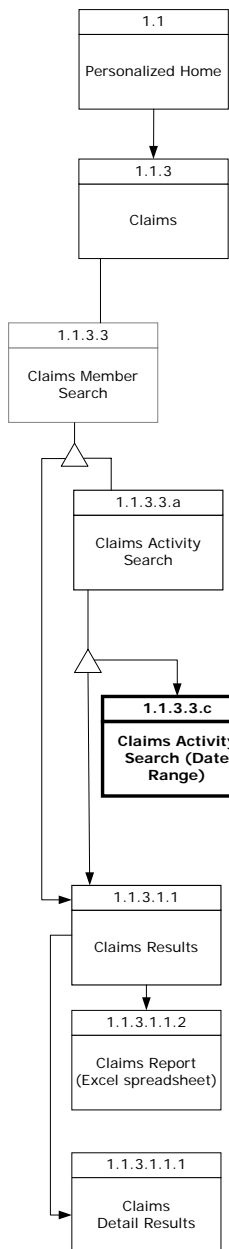
#	Situation	Error Message
1	Start date entered is greater than 2 years	The start date you entered is greater than 2 years.
2	The search range is > 90 days	The search range you entered is greater than 90 days.
3	End date before start	The end date you entered is before the start date.

Open Issues:

Recommendations:

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Help with Claims Search

You can search claims activity for Blue Shield of California or Federal employee members only. However, claim information for the following employee groups is currently not available via the Claims Activity search screen: JACL (Japanese American Citizens League), Princess Cruises and Raley's. To find claim status for a member of one of these groups, please select the Member tab and search by the member's information.

A Search Claims by Claims Activity

Claims can be searched up to two years before today's date. The date range can include up to 45 days of records.

Select an end date A.1 [] [X]

Dates of Service Claims Received Date

Select a date range [v]

Select up to a 45 day period within the last two years

Start / / [] [] []

End / / [] [] []

* Claim Status:
 All In process Finalized

Last Name Search Range [include copy here]
 Starting with ending with

Total Billed Amount
 From \$ to \$

Tools

Submit Claims
 Submit claims online through Office Ally. This link takes you Office Ally's site.

Claims Resources

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 Find addresses for mailing claims.

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 Get a high-level overview of Blue Shield's payment-processing logic.

Fee Schedule
 Search the fee schedule to view Blue Shield allowances.

Provider Appeals
 Review the process for provider appeal resolution.

Time Frames
 Check the timeframe for claim submission, acknowledgment, payment or adjustment.

Refund Requests
 Blue Shield may need to request a refund if a claim is overpaid.

BlueCard Claims Routing Tool

To find out if you should send an out-of-state claim to Blue Shield of California or Blue Cross of California, enter the three-letter prefix from the member's ID card.

3-letter prefix

Date of service

Send to: [Values: Blue Shield of California, Blue Cross of California]

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Description:

This is a screen that is displayed after the user chooses the calendar icon. This is the display mode for whichever date is selected second (typically the end date, but could also be start date if the end date has been selected first). This calendar needs to be modified for a maximum of 45 days range.

Specifications:

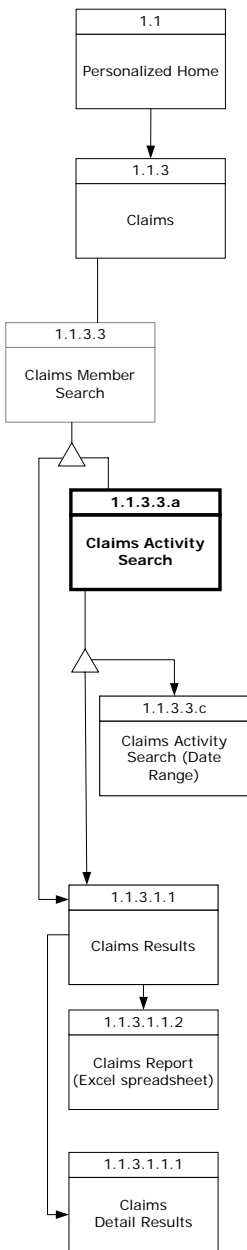
module [A]: End Date Pop-up				
#	Object	Label	Type	Logic
A.1	Window toolbar	"Select a start date" or "Select an end date"	toolbar	Users may close or minimize the window, but not maximize.
A.2	Year navigator		Hyperlinks	If selecting end date: Only the years related to the 45 days after the start date are shown. The selected year will not contain a hyperlink and should be bolded for emphasis. If selecting start date: Only the years related to the 45 days prior to the end date are shown. The selected year will not contain a hyperlink and should be bolded for emphasis.
A.3	Month navigator		Hyperlinks	If selecting end date: The twelve months of the year are shown. The selected month will not contain a hyperlink and should be bolded for emphasis. The default value should be 45 days after the selected start date. Any months that are outside of the 45 days after the selected start date should be grayed out and not contain a hyperlink. If selecting start date: The twelve months of the year are shown. The selected month will not contain a hyperlink and should be bolded for emphasis. The default value should be 45 days prior to the selected end date. Any months that are outside of the 45 days before the selected end date should be grayed out and not contain a hyperlink.
A.4	Day navigator		Hyperlinks	If selecting end date: All days of the selected month are shown. If the date is in the future, it will not contain a hyperlink. If the date is greater than 45 days after the selected start date, it will not contain a hyperlink. If selecting start date: All days of the selected month are shown. If the date is in the future, it will not contain a hyperlink. If the date is greater than 45 days before the selected end date, it will not contain a hyperlink.

module [E]: Search Errors * Please see copy deck for final error message copy

#	Situation	Error Message
1	Start date entered is greater than 2 years	The start date you entered is greater than 2 years.
2	The search range is > 90 days	The search range you entered is greater than 90 days.
3	End date before start	The end date you entered is before the start date.

Open Issues:

Recommendations:



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Help with Claims Search

You can search claims activity for Blue Shield of California or Federal employee members only. However, claim information for the following employer groups is currently not available via the Claims Activity search screen: JACL (Japanese American Citizens League), Princess Cruises and Raley's. To find claim status for a member of one of these groups, please select the Member tab and search by the member's information.

Search Claims by Claims Activity

Claims can be searched up to two years before today's date. The date range can include up to 45 days of records. A.1

*** Search for Claims By:**

Dates of Service Claims Received Date A.2

Search using a date range of up to 45 days within the last two years. Input your dates (mm/dd/yy) or choose dates from the calendar tool.

Start / / A.4 A.3

End / / A.5

*** Claim Status:**

All In process Finalized A.6

Places of Service: A.7

Hospital Inpatient Physician's Office/Ind. Lab

Hospital Outpatient Patient Home

Intensive Care Nursing Home

Skilled Nursing Facility Hospice

Select location(s)

Location 1

Location 2

For multiple selections, hold down the <Ctrl> key (PC) while clicking the desired selections.

Last Name Search Range

[include copy here]

Starting with ending with

Total Billed Amount

From \$ to \$ A.8

View activity for specific members.

[Subscriber IDs or Patient Account Numbers](#)

Tools

Submit Claims

Submit claims online through Office Ally. This link takes you Office Ally's site.

BlueCard Claims Routing Tool

To find out if you should send an out-of-state claim to Blue Shield of California or Blue Cross of California, enter the three-letter prefix from the member's ID card.

3-letter prefix

Date of service

Send to: [Values: Blue Shield of California, Blue Cross of California]

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Payment Policies and Rules

Get a high-level overview of Blue Shield's payment-processing logic.

Fee Schedule

Search the fee schedule to view Blue Shield allowances.

Provider Appeals

Review the process for provider appeal resolution.

Time Frames

Check the timeframe for claim submission, acknowledgment, payment or adjustment.

Refund Requests

Blue Shield may need to request a refund if a claim is overpaid.

Description:
Updating the Place of Service checkboxes so that they are hidden unless the user has selected to search for only Finalized claims.

Specifications:

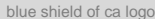
module [A]: Search Module				
#	Object	Label	Type	Logic
A.1	Explanatory text		Text	Change "three months" to "45 days".
A.2	Search for claims radio button set	Search for claims by:	Radio button set & text	Radio Button: Dates of Service (default selected) Radio Button: Claims Received Date (if selected, screen refreshes to 1.1.3.3d: Claims Activity – Claims Received Date.)
A.3	Explanatory text		Text	Change "90 days" to "45 days".
A.4	Start date	Start date	Textboxes	User may either type in a date or use the calendar picker to choose the start date. If the user chooses the calendar icon, the pop-up appears (1.1.3.3b or c) Acceptable formats should be: 01/01/2001 01/01/01 1/1/2001 1/1/01 Either after entering dates (preferred) or upon executing the search, the dates should be checked for validity: start date is within the last two years, and the search range is no more than 45 days.
A.5	End date	End date	Textboxes	User may either type in a date or use the calendar picker to choose the end date. If the user chooses the calendar icon, the pop-up appears (1.1.3.3c or b) Acceptable formats should be: 01/01/2001 01/01/01 1/1/2001 1/1/01 Either after entering dates (preferred) or upon executing the search, the dates should be checked for validity: start date is within the last two years, and the search range is no more than 45 days.
A.6	Claim Status Radio Buttons	Claim Status (add required field indicator)	Radio button set & text	Radio Button: Finalized (currently selected) Radio Button: All (default selected) returns all claims Radio Button: In process returns only in-process claims
A.7	Place of Service checkboxes	Place of Service	Checkboxes & text	After the "finalized" radio button on A.6 is selected, the screen refreshes to show the place of service checkboxes. All checkboxes being SELECTED is the default.
A.8	Total Billed Amount section	Total Billed Amount	Text boxes & text	Move Item to the left where dates of service previously was.

Open Issues:

Recommendations:

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Search Claims by Claims Activity

Claims can be searched up to two years before today's date. The date range can include up to 45 days of records.

*** Search for Claims By:**

Dates of Service Claims Received Date

Search using a date range of up to 45 days within the last two years. Input your dates (mm/dd/yy) or choose dates from the calendar tool.

Start / /

End / /

*** Claim Status:**

All In process Finalized

Select location(s)

Location 1

Location 2

For multiple selections, hold down the <Ctrl> key (PC) while clicking the desired selections.


Last Name Search Range [include copy here]

Starting with ending with

Total Billed Amount From \$ to \$

View activity for specific members.
[Subscriber IDs or Patient Account Numbers](#)

Blue Shield of California Search Results

A Search Results  [Excel Version for Download](#)

Claims: 1-100 of 158 | Pages: Previous 1 2 Next A.1 Database Information Updated: 1:56 AM 05/17/2007

Patient Name	Subscriber ID	Patient Account Number	Claim Number	Dates of Service	Billed Amount	Amount Paid	Date Finalized	Patient Responsibility	Check Number	Status	Other
Abai, Majid	J02817117	C618637	26070040841700	12/14/06 - 12/14/06	\$225.00	\$127.17	01/05/07	\$.00	20508328	finalized	Eligibility
Abai, Majid	J02817117	C618637	26070040841700	12/14/06 - 12/14/06	\$225.00	\$127.17	01/05/07	\$.00	20508328	finalized	Eligibility
Abai, Majid	J02817117	C618637	26070040841700	12/14/06 - 12/14/06	\$225.00	\$127.17	01/05/07	\$.00	20508328	finalized	Eligibility
Abai, Majid	J02817117	C618637	26070040841700	12/14/06 - 12/14/06	\$225.00	\$127.17	01/05/07	\$.00	20508328	finalized	Eligibility
Abai, Majid	J02817117	C618637	26070040841700	12/14/06 - 12/14/06	\$225.00	\$127.17	01/05/07	\$.00	20508328	finalized	Eligibility
Abai, Majid	J02817117	C618637	26070040841700	12/14/06 - 12/14/06	\$225.00	\$127.17	01/05/07	\$.00	20508328	finalized	Eligibility
Abai, Majid	J02817117	C618637	26070040841700	12/14/06 - 12/14/06	\$225.00	\$127.17	01/05/07	\$.00	20508328	finalized	Eligibility

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Description:
Adding pagination to the Claims Activity Search Results page. The default is 100 records per page returned.

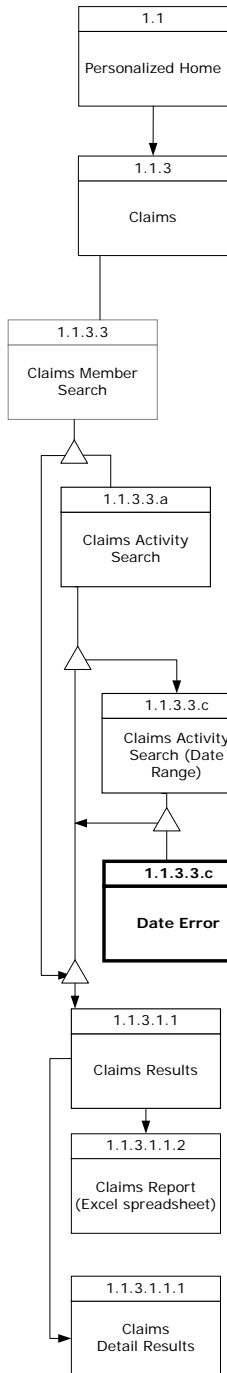
Specifications:

module [A]: Claims Activity Search Results				
#	Object	Label	Type	Logic
A.1	Text/Links	Accounts & Pages	Navigation	Show the number of accounts total and which ones are being displayed; Has navigation for each page, previous, and next. Maximum of 5 next pages for navigation. (i.e. if 20 pages, only show 5 at a time.)
A.2	Show Items Per Page	Show	Drop-down	Refreshes the page to show the selected number of records per page. Default is 100 per page. All options are: 50, 100 (default), 250, 500.

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Recommendations:

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Search Claims by Claims Activity

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The start date you entered is greater than 2 years. A.1

The search range you entered is greater than 45 days. A.2

The end date you entered is before the start date. A.3

*** Search for Claims By:**

Dates of Service Claims Received Date

Search using a date range of up to 45 days within the last two years. Input your dates (mm/dd/yy) or choose dates from the calendar tool.

Start / / A.4

End / / A.5

*** Claim Status:**

All In process Finalized

For multiple selections, hold down the <Ctrl> key (PC) while clicking the desired selections.

Select location(s)

Location 1

Location 2

Last Name Search Range [include copy here] Total Billed Amount

Starting with ending with From \$ to \$ Search

View activity for specific members.
[Subscriber IDs or Patient Account Numbers](#)

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3-letter prefix

Date of service

Send to: [Values: Blue Shield of California, Blue Cross of California]

Search

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Description:
This is an addition of error messages related to invalid search dates.

Specifications:

module [A]:	Date Errors	* Please see copy deck for final error message copy
#	Text	Comments
A.1	The start date you entered is greater than 2 years.	Display below the end date with a line break before and after. If more than one error is displayed, all errors should be stacked with line breaks between them. These errors will only appear if the user has typed in the values and they are incorrect. The calendar date picker is designed to prevent any date errors. Ideally, the dates are checked immediately after entry, however, depending on technical requirements they may be checked upon executing the search.
A.2	The search range you entered is greater than 45 days.	Display below the end date with a line break before and after. If more than one error is displayed, all errors should be stacked with line breaks between them. These errors will only appear if the user has typed in the values and they are incorrect. The calendar date picker is designed to prevent any date errors. Ideally, the dates are checked immediately after entry, however, depending on technical requirements they may be checked upon executing the search.
A.3	The end date you entered is before the start date.	Display below the end date with a line break before and after. If more than one error is displayed, all errors should be stacked with line breaks between them. These errors will only appear if the user has typed in the values and they are incorrect. The calendar date picker is designed to prevent any date errors. Ideally, the dates are checked immediately after entry, however, depending on technical requirements they may be checked upon executing the search.
A.4	Start	If any of the displayed error messages relate to the start date, the text before the field should be changed to red.
A.5	End	If any of the displayed error messages relate to the end date, the text before the field should be changed to red.

Open Issues:

Recommendations:

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